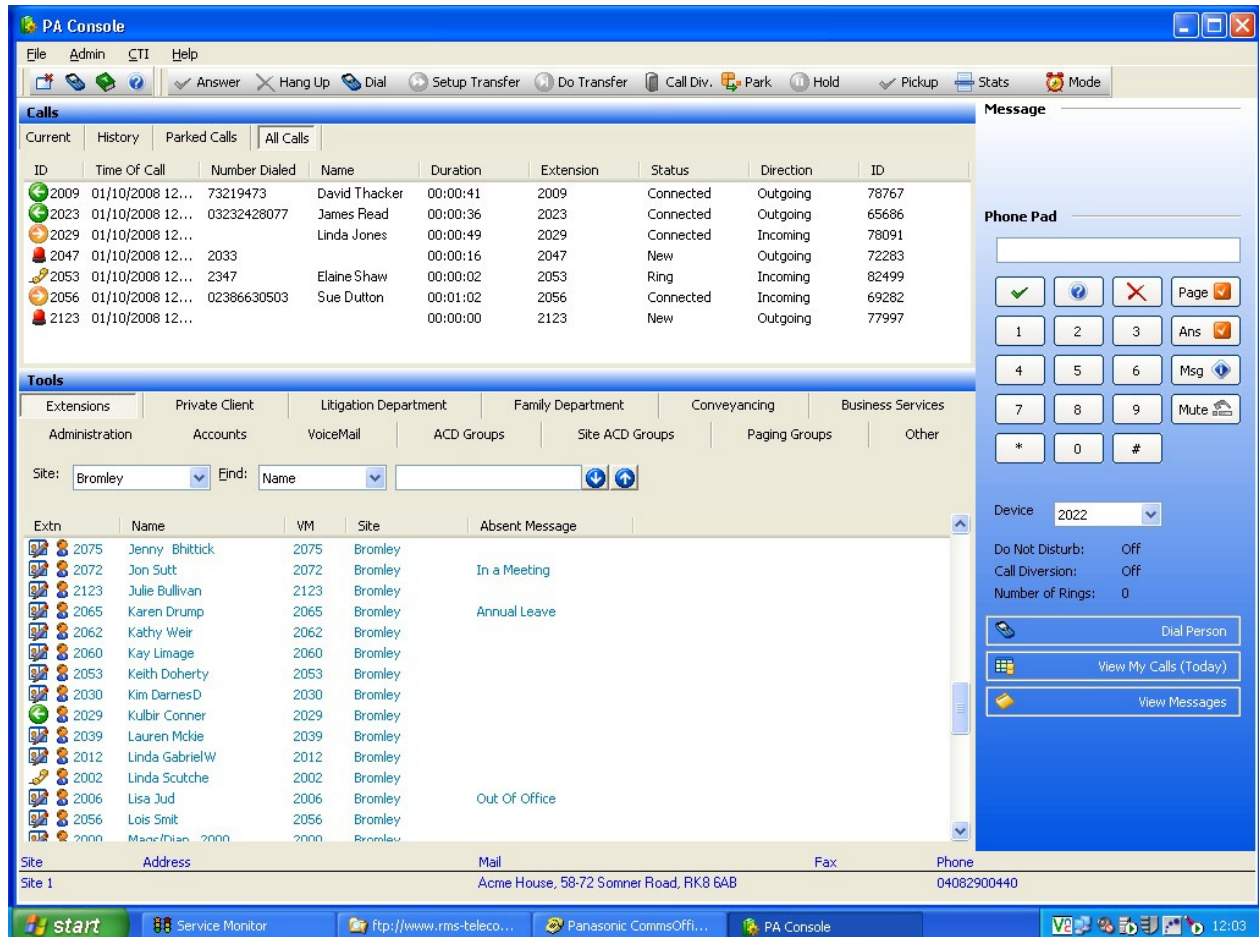


CommsOffice PA Operator Console

The new CommsOffice Personal Assistant Operator Console is available for Panasonic KX-TDA, KX-TDE and NCP systems. This software provides single and multi-site operator call handling from any networked PC.



CommsOffice PA Operator Console Provides:

- Software alternative to traditional PBX consoles
- Feature-rich screen based display that increases operator productivity, visibility and call-handling capabilities
- Scalable with ability to monitor calls and extensions single and multi-site
- Differentiator when competing against other traditional and IP-based PBX platforms
- Allows operators and users to efficiently manage calls rather than simply answer phone calls
- Presence, operator can see and monitor visual status of extensions including telephone system "Absent Message" status
- Runs with or without CommsOffice so once installed additional functionality can be purchased and is enabled online by application of licence upgrade

Telephone operators are the gateway between customers and your organisation. CommsOffice PA Operator Console provides the functionality of an operator console that puts all the essential information at your operator's fingertips so that every customer, supplier and business associate receives the most consistent, efficient and professional service possible.

Feature list includes:

- Drag Drop parking Calls
- Drag drop retrieval of Calls
- Drag drop transfer to Extensions or other groups or external numbers
- Add note to parked, held and answered calls
- Notes travels with call to recipient for reading
- Drag drop transfer to Voice Mail
- On Hold/ Off hold
- Dial, Answer, Hang up
- Page
- Page and Transfer a call
- Answer a paged call from PA
- Set Absent Message
- View set absent message
- Change names on extensions (auto updates PBX)
- Create and set extension Groups (Tabs)
- Auto Incremental Search (narrow search as name or number is typed)
- Statistics in dockable windows
- Set status of people/extensions and add "Long" message
- Send Message to Phone display
- Set clear absence messages
- Chat with people
- Send internal messages and also e-mail messages
- View messages for all people and message threads
- Divert to Voice Mail or external numbers after "X" rings
- DND setting
- Set Day/Night/Lunch mode on PBX
- Login/Logout of group or groups
- Set to wrap Up/break